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**FROM THE SUBDIMENSION S OF EMOTIONAL AND
HOLISTIC PERFORMANCE RELATIONSHIP OF
ORGANIZATIONAL CITIZENSHIP BEHAVIOURS**

**Adnan Menderes University An İmplementation On Administrative
Personel**

ABSTRACT

The aim of this study is to search the relation of emotional intelligence and organizational citizenship behaviours of the administrative personals in Adnan Menderes University.

In the first part the search, it is mentioned about the subjects related to the intelligence generating the emotional intelligence, the emotion, the terms of emotional intelligence, the models of intelligence, the dimensions of emotional intelligence, the importance of emotional intelligence in business life.

In the second part of the search; it is handled the holistic approach and the concept of contextual performance containing the behaviours of organizational citizenship, the difference between contextual performance and mission performance, the definition of organizational citizenship behaviours and its subdimensions with emotional intelligence; the subject of comparison of holistic performance and OCB.

Third and last part composes the implementing of the study. The questionnaire is conducted on 109 administrative personnel of Adnan Menderes Univesity chosen with the method of simple random sampling. The findings achieved in conducted questionnaire are evaluated with SPSS 18.00 statistical analysis of data programme. In the result of this analysis, it is found that there is a positive relation between emotional intelligence and OCB. According to this result, The more the emotional intelligence increases, the more OCB of the participants are increases.

KEY WORDS

Emotional intelligence, Leadership, Organizational Performance Behaviours.